

## Known Issue: KI9.2-171\_PO– Purchase Order Receipt Notification Email

POSTED: July 3, 2024

STATUS: Active

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NAVIGATION: N/A – Email Notification

ISSUE: Following Release 5.94, applied June 7, 2024, an issue has been found that prevents the Purchase Order Receipt Notification email from being sent to the ePro Requester when a voucher is created and no receipt exists. See below for an example of the email:



**FUNCTIONAL WORKAROUND:** In the absence of the notification email, procurement users can run query BOR\_PO\_VCHR\_NOTRECV to find any POs that have been vouchered but have not been received.

**ESTIMATED RESOLUTION:** ITS is currently working on a fix for this issue and will have the resolution in production as soon as possible.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

