



Related Documentation

To view the latest mapping documents and the Year-End Manual(s), refer to the Fiscal Year-End section of the Documentation page on the Georgia *FIRST* Financials website: http://www.usg.edu/gafirst-fin/documentation/category/fiscal_year_end

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY 706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website http://www.usg.edu/customer_services (requires a User ID and password, email helpdesk@usg.edu to obtain credentials)E-mail: helpdesk@usg.edu

ADDITIONAL RESOURCES

ITS Maintenance Schedule and Service Level Guidelines: http://www.usg.edu/customer_services/service_level_guidelines/