
Announcement

TO: Georgia

On Monday, April 2, 2018, GeorgiaFIRST released a couple of fixes for the Budget Prep module to production. These fixes resolved issues with Prior Year data (Cohort 3 institutions only) and the Schedule G-1 report.

1. Some users discovered that when running Schedule G-

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

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