



Link: <https://querytrainingforadvancedusers.eventbrite.com>

Each class is limited to sixteen participants. If the class is full, you will be placed on a waiting list and asked to give your name, email address, and phone number. If enrolled attendees cancel, the system will automatically enroll the next person on the list.

Location: Information Technology Services (ITS), 2500 Daniels Bridge Rd, Bldg. 300, Room 104, Athens, GA 30606

Time: 9:00 am to 4:30 pm (classroom opens at 8:30)

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY
706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website http://www.usg.edu/customer_services (requires a User ID and password, email helpdesk@usg.edu to obtain credentials)E-mail: helpdesk@usg.edu

ADDITIONAL RESOURCES

ITS Maintenance Schedule and Service Level Guidelines:
http://www.usg.edu/customer_services/service_level_guidelines/

